



**Scout NightCrawler Packet:  
What You Need To  
Know About Scout NightCrawler Overnights**

*Updated Jan 2017*

When all the zookeepers have gone home and the animals have drifted off to sleep, the only things stirring at Zoo Atlanta are... NIGHTCRAWLERS! Since 1989, Zoo Atlanta has given children and adults throughout the Southeast a unique opportunity to learn about zoos, their inhabitants, and wildlife conservation. Our fundamental goal is to provide you and your family with an educational and entertaining adventure that we are certain you will not soon forget.

Please review the following information carefully to help prepare you for this exciting experience! We look forward to your visit!

Sincerely,



NightCrawler Staff

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## Reservations Policies

**Please review the following information carefully.** If you have any questions regarding these policies, please contact our Education Reservations Office at 404.624.5822 or e-mail [education@zooatlanta.org](mailto:education@zooatlanta.org).

### **Reservations, Deposit and Payment Policy**

- Reservations are required at least 7 days prior to the program.
- Full payment is due upon reservation.
- Reservations made online that are unpaid or incomplete are automatically cancelled in our system. An e-mail will confirm a completed and paid reservation.

### **Cancellation Policies**

- Cancellation means the customer did contact us before the program.
- Cancellations received 2 or more weeks prior to the program start date receive a full refund.
- Cancellation requests received less than 2 weeks prior to program start date will result in a loss of 50% of the total program cost.
- Refund processing for cancellations may take up to 7 business days.

### **No Show Policies**

- No-show means customer did not give us notice before the program.
- Refunds will not be issued for no-shows.

### **Other Reservation Notes**

- This program will take place rain or shine! No refunds or transfers.
- During the week prior to the program date, you will receive a confirmation call or e-mail from the Overnight Program Supervisor to verify details of your overnight. Please also check your e-mail often for reservation updates.
- No payment is accepted the night of an overnight, which includes any payment for approved additional participants. The Education Reservations staff will call after participant numbers are received from NightCrawler staff to collect any balances due.



## NightCrawlers Information

### General

- The minimum age for participants is 6 years old. NightCrawler programs are not appropriate for younger children.
- For logistical and security reasons, 7p.m. is the cutoff time for late arrivals.
- Anyone leaving during the evening will not be able to return to the group. Acceptable leave times are between 10-11p.m. and after 7a.m.

### What to Bring

Each participant will need:

- a sleeping bag and a pillow.
- Toiletries (toothbrush, toothpaste, face cloth, etc.)
- to wear weather-appropriate clothing.
- to wear comfortable, closed-toe walking shoes, as we will be hiking all over Zoo Atlanta.

### What Not to Bring

- Gum and beverages with straws are not allowed for the safety of our animals. In addition, balloons of any variety are not allowed in Zoo Atlanta.
- Air mattresses are discouraged because they often cramp sleeping areas.
- Children may not bring flashlights; however, adults may carry flashlights as long as they do not use them during indoor programs.
- Flip-flops, sandals, and crocs should not be worn, as they will prevent the group from entering the behind-the-scenes areas that are normally part of the program.
- Please do not bring electronics including radios, televisions, mp3 players, video games, etc.

### Parking

- Set a environmentally-friendly tone for your evening and carpool to your overnight!
- Your vehicle is ultimately your responsibility and Zoo Atlanta will not be held responsible for damages to vehicles or personal property.
- Your group will park in the C-5 Education Conservation gate lot - see pages 6 and 7 for maps.

### Accommodations

- Your family will share an indoor, co-ed sleeping location with other participating families.
- Sleeping areas include Base Camp Discovery, the Conservation Center, the ARC (Action Resource Center), and the Living Treehouse.
- Each facility is a short, well-lit walk to restrooms, and climate-controlled with power outlets.
- Please note there are no shower facilities located at Zoo Atlanta.
- All sleeping areas are comparable; your instructor will lead you to your exciting location when you arrive.



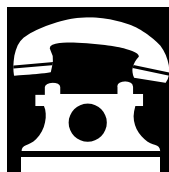
## NightCrawlers Information (continued)

### Meals

- Please eat dinner before arriving to Zoo Atlanta.
- We provide a snack during your program. Bring additional snacks and beverages (including water) if desired, but remember gum or beverages with straws are not allowed.
- We serve a continental breakfast including various cereals, bagels and cream cheese, muffins, fruit cups, yogurt, and juices.
- If your family has special dietary needs, please bring appropriate foods and snacks.

### Important Phone Numbers

Reservations Questions: 404.624.5822  
Programming Questions: 404.624.5621  
Emergency/Security: 404.624.5670



### Program Schedule

6:00 pm Arrive at Zoo Atlanta using the map enclosed in this packet.  
6:30 pm Evening activities begin promptly, which include tours, an animal encounter\*, a snack, and other exciting activities.\*\*  
10:00 pm Get ready for bed!  
11:00 pm Lights out  
7:00 am Wake up  
7:00-8:00 am Load up all luggage and personal belongings back in your vehicles and clean up sleeping area.  
8:00 am Breakfast  
8:30-9:00 am Begin morning Activity (Guided Tour)  
10:30 am NightCrawlers conclude at the Zoo Atlanta Trading Company. After visiting the gift shop, please stop by the front entrance to find out about exciting public programs scheduled that day.

\*Certain animals are designated as touchable. If these animals are available for programs, touching will be permitted. No specific animal requests can be guaranteed. Be sure to wash your hands after the program.

\*\*Activities and schedule may vary based on unforeseen circumstances


### Souvenirs

Unfortunately, time does not allow the opportunity to buy souvenirs or film during the NightCrawler program. However, your NightCrawler instructor will lead you to the Gift Shop at the end of the morning tour, where you will receive 10% off all items in the gift shop with your nametag.





## Parent Guidelines

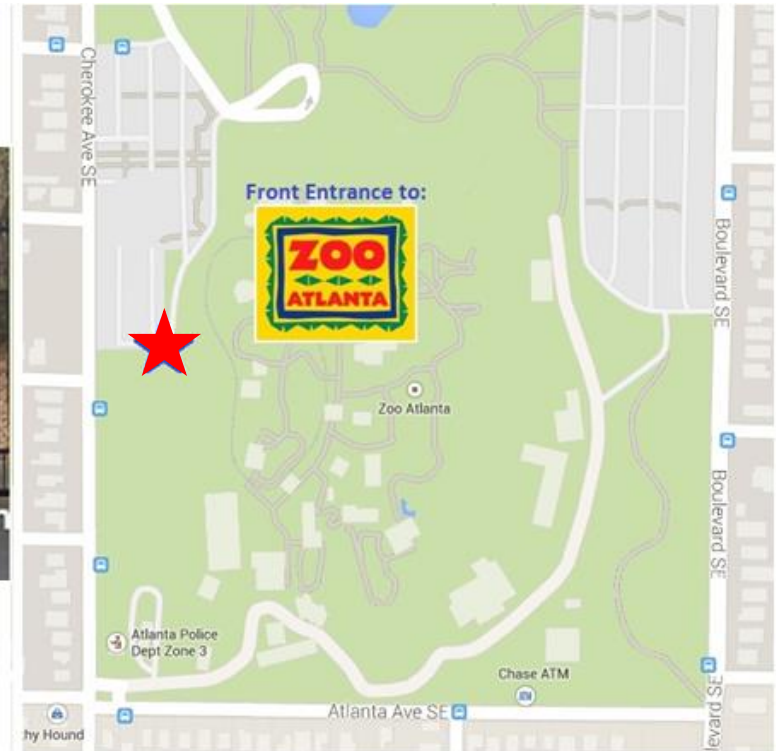
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- A decorative banner consisting of a series of black triangles pointing downwards, with vertical white lines separating them.
1. Review NightCrawlers policies and rules (pages 3-4.) with all participants. Parents are responsible for the management of children and enforcement of rules. It is difficult for instructors to stop programming to discipline participants.
  2. Children and adults must stay with groups at all times. No one may remain behind in cabins, cars, or other locations.
  3. After lights out, parents must accompany children to and from the restroom.
  4. If you need to bring cell phones to your overnight, please silence them during programs.
  5. Alcoholic beverages are prohibited.
  6. In compliance with the "Georgia Smoke-free Air Act of 2005," Zoo Atlanta has become a smoke-free Zoo for the safety of our animals and guests. Smoking is not permitted during NightCrawlers.
  7. Parents are responsible for all medical needs of their children. First aid kits are available, but parents are required to tend to and clean up after any child that becomes sick.
  8. Zoo Atlanta prohibits pets and other animals on zoo grounds. Guests with pets will not be permitted inside the gates.
  9. Firearms and other weapons are not permitted inside Zoo Atlanta.



## Zoo Atlanta NightCrawler Parking Maps

NightCrawler parking is located at the C-5 Education Conservation gate lot. Please do not arrive to the front gate of Zoo Atlanta.

### The C-5 Education Conservation Gate Lot





## Emergency Contact Information



### **Emergency Contact Info:**

Zoo Atlanta Security: 404-624-5670

NightCrawler PM Contact: 404-624-5947

Zoo Atlanta Address:  
800 Cherokee Avenue SE, Atlanta, GA 30315