



**Keeper for a Day Packet:
What You Need To
Know About Keeper for a Day**

Updated Nov 2016

Thank you for registering for our Keeper for a Day program. We look forward to your visit. Please review the contents of this packet to help prepare you for an exciting experience at the Zoo.

General Information

- **Participants must bring with them the appropriate Zoo Atlanta Adult or Minor Release & Waiver in order to participate in the program – see pages 4 & 5.** If the person participating in the program is 14-17 years old, a parent or legal guardian must fill out and sign the Minor form. If the participant is 18 years or older, the adult participating in the program must complete and sign the Adult form. ***PLEASE NOTE: Due to Zoo regulations on behind-the-scenes activities, anyone who does not bring a signed Release & Waiver will not be able to participate in the program.***
- Participants must be at least 14 years of age to participate in the program
- ***Guests with allergies should contact us, at least 2 weeks prior to the program date, at (404) 624-5822 to discuss possible risks of participation.***
- Participants will receive lunch as part of the program. However, participants with dietary restrictions are encouraged to bring lunch with them.
- Participants will perform similar tasks as Zoo Atlanta Zookeepers. Participants should prepare to get dirty & be outside during the day. Participants will also be on their feet most of the day.
- Participants will be expected to work in all weather conditions, perform some strenuous work, and lift up to 25 pounds.
- Unfortunately, behind-the-scenes areas are not handicapped accessible.
- Due to animal safety regulations, any visitor who has been out of the country within the ten (10) days prior to the class will not be allowed to participate in the program.
- To ensure your and the animals' safety while behind-the-scenes, follow all instructions of Zoo staff. Participants who are not following instructions may be asked to leave the program and will not receive a refund.
- Please note: programs involving the Zoo's animal collection are subject to change; therefore, we cannot guarantee you will work with specific animals during the program.
- For logistical reasons, participants are not allowed to leave the program early.

Arrival

- Please plan to arrive on time for your program.
- Please meet your program instructor outside of the Education Conservation gate of the Zoo. The Education Conservation gate is located in the South corner of the Main Zoo Parking Lot located off Cherokee Avenue. (Please refer to the map at the end of this packet for more information.)
- Participants arriving late must use the call box outside of the Education Conservation gate to call security. Please let them know you are here for the Keeper for a Day program.
- Participants will exit through the Education Conservation gate at the end of the day.



Keeper for a Day Information

What to Wear

- Please dress comfortably for the day and appropriately for the weather. Programs will take place rain or shine and in all temperatures.
- A t-shirt and nametag will be provided for participants to wear during the program. Participants must wear both of these items during the program. Participants will have time to change before the start of the program. Participants can wear a long-sleeved shirt under the t-shirt if the outside temperature is cold.
- Please wear khakis or jeans. Shorts are allowed during summer months.
- Wear comfortable shoes that are closed-toed, such as tennis shoes or work boots. Old shoes are best since you will get dirty. Flip-flops, sandals, and other open-toed or open-backed shoes should not be worn, as they will prevent participants from entering the behind-the-scenes areas that are part of the program.

What to Bring

- Make sure to bring a completed and signed Zoo Atlanta Release & Waiver. See the "General Information" section of this packet for more details about this form.
- Please bring a water bottle to stay hydrated as you work with the keepers during the day!
- Sunscreen and bug spray are recommended during spring, summer, and fall months.
- Lunch will be provided as part of the program. Participants with dietary restrictions are encouraged to bring lunch with them.
- Please plan to bring a snack if you will be hungry before lunch.
- **Bring your digital/film camera or cell phone camera to commemorate your experience!** Please note that video cameras or cell phone video are not allowed.

What Not to Bring

- Cell phones are permitted at the Zoo and may be used for taking photos, but must be turned to 'silent mode' during the program.
- Video cameras are not permitted. Cell phones may not be used to take video.
- For the safety of our animals, balloons, gum and beverages with straws are not allowed in Zoo Atlanta.
- Please do not bring electronics including radios, televisions, mp3 players, video games, etc.
- We offer secured lockers for your convenience, however, it is best to leave valuables at home.

What to know about working with Zoo animals

Although our animals are trained to work with their human caregivers, they are still wild animals and their behavior is unpredictable. It is important that you pay close attention to the guidance and instructions of Zoo staff. Never enter any animal area without direction from the keeper. Always wait for instructions and authorization from the keepers before approaching any of the animals while participating in training and feeding sessions. You may not touch the animals unless instructed to touch by the keepers. In addition, please note that participants who work around carnivores, birds, or reptiles will be exposed to raw meat.



Reservations Policies

Please review the following information carefully.

General Reservations Policy

- Reservations are required prior to the program start date.
- Deposit is not required.
- Full payment is due upon reservation.

No-Show Policy

- No-show means customer did not give us notice before the program.
- Refunds will not be issued for no-shows.

Cancellation Policy

- Cancellation means the customer did contact us before the program.
- Cancellations received 2 or more weeks prior to the program start date will receive a full refund.
- Cancellation requests received less than 2 weeks prior to program start date will result in a loss of 50% of total cost of the cancelled reservation.

Date Change Policy

- Date changes that occur 2 or more weeks prior to original program start date will not incur a fee.
- Date changes that occur less than 2 weeks prior to original scheduled program will incur a 10% fee per reservation.

For questions regarding these policies or to make a change to your reservation, please contact the Education Reservations Center at 404.624.5822 or e-mail education@zooatlanta.org.

ZOO ATLANTA

MINOR RELEASE AND WAIVER

****Please have a parent or legal guardian complete this form if the program participant is 14 to 17 years old.**

THIS AGREEMENT entered into this _____ day of _____, 20____, between **Zoo Atlanta** and **(Print parent or legal guardian name here)** _____ (hereafter referred to as "**Customer**") on behalf of **(print minor participant name here)** _____ (hereafter referred to as "**Participant**").

Zoo Atlanta understands that the **Customer** has volunteered to register his/her child in the Keeper for a Day Program to be held on or from _____ to _____ at **Zoo Atlanta**.

- **Customer** accepts that he/she is responsible for their child's timely arrival and departure to and from the Program and/or Zoo Atlanta.
- **Customer** also understands that there are risks arising from participation in the above Program, including, **without limitation**, risks arising from (1) the use of Zoo Atlanta's facilities and equipment, (2) activities conducted in potentially adverse weather conditions (such as heat, humidity or rain), (3) contact with zoo animals and their byproducts, (4) contact with food, products, tools, and other items used to care for and maintain zoo animals, (5) riding in vehicles owned by Zoo Atlanta or Zoo Atlanta personnel, whether or not at Zoo Atlanta's facilities (such as to obtain meals or Program supplies or for any other purpose while participating in the Program), and (5) working with Zoo Atlanta personnel in connection any of the foregoing.
- **Customer** affirms and voluntarily accepts all of these risks.

Zoo Atlanta is allowing the **Participant** to participate in this Program. **Customer** hereby releases, promises not to sue, and forever discharges **Zoo Atlanta** and its trustees, officers, agents, employees, students and volunteers from any and all claims, demands, rights, and causes of action of whatever kind or nature. This release applies to, but is not limited to negligence, unforeseen bodily and personal injuries, damage to property, and the consequences resulting from or in any way relating to, a **Participant's** participation in the Program.

- By signing this release, the **Customer** agrees that the terms of this **Release** are binding upon the **Customer** and his/her heirs, executors and assigns, and all members of **Customer's** family.
- **Customer** accepts that this **Release** is governed by and interpreted in accordance with the laws of the State of Georgia without regard to conflict of laws or principles. In the event that any clause or provision of this **Release** is held to be invalid by any court of competent jurisdiction, the invalidity of such clause or provision shall not otherwise affect the remaining provisions of this **Release**.

Signature of Customer/Responsible Party Required

By signing below, **Customer** hereby affirms that he/she has carefully read the entire **Release** before signing, and agrees to comply with all of the above terms and conditions.

Print Program Participant Name: _____

Print Adult/Guardian (Customer) Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Signature of Customer/Responsible Party: _____

Date: _____

ZOO ATLANTA

ADULT RELEASE AND WAIVER

****Please complete this waiver if you are 18 years old or over and participating in this program.**

THIS AGREEMENT entered into this ____ day of _____, 20__ , between **Zoo Atlanta** and **(Print participant name here)** _____ (hereafter referred to as "**Customer**").

Zoo Atlanta understands that the **Customer** has volunteered to register himself/herself in the Keeper for a Day Program to be held on or from _____ to _____ at **Zoo Atlanta**.

- **Customer** accepts that he/she is responsible for their timely arrival and departure to and from the Program and/or Zoo Atlanta.
- **Customer** also understands that there are risks arising from participation in the above Program, including, **without limitation**, risks arising from (1) the use of Zoo Atlanta's facilities and equipment, (2) activities conducted in potentially adverse weather conditions (such as heat, humidity or rain), (3) contact with zoo animals and their byproducts, (4) contact with food, products, tools, and other items used to care for and maintain zoo animals, (5) riding in vehicles owned by Zoo Atlanta or Zoo Atlanta personnel, whether or not at Zoo Atlanta's facilities (such as to obtain meals or Program supplies or for any other purpose while participating in the Program), and (5) working with Zoo Atlanta personnel in connection any of the foregoing.
- **Customer** affirms and voluntarily accepts all of these risks.

Zoo Atlanta is allowing the **Customer** to participate in this Program. **Customer** hereby releases, promises not to sue, and forever discharges **Zoo Atlanta** and its trustees, officers, agents, employees, students and volunteers from any and all claims, demands, rights, and causes of action of whatever kind or nature. This release applies to, but is not limited to negligence, unforeseen bodily and personal injuries, damage to property, and the consequences resulting from or in any way relating to, a Customer's participation in the Program.

- By signing this release, the **Customer** agrees that the terms of this **Release** are binding upon the **Customer** and his/her heirs, executors and assigns, and all members of **Customer's** family.
- **Customer** accepts that this **Release** is governed by and interpreted in accordance with the laws of the State of Georgia without regard to conflict of laws or principles. In the event that any clause or provision of this **Release** is held to be invalid by any court of competent jurisdiction, the invalidity of such clause or provision shall not otherwise affect the remaining provisions of this **Release**.

Signature of Customer/Responsible Party Required

By signing below, **Customer** hereby affirms that he/she has carefully read the entire **Release** before signing, and agrees to comply with all of the above terms and conditions.

Print Customer Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Signature of Customer: _____

Date: _____



The Education Conservation Gate



This is the C-5 Education Conservation Gate. Please meet us here!

