

# **Zoo Atlanta Career Exploration Series: What You Need To Know**

Thank you for registering to participate in the Career Exploration Series. We are excited to have you join us! Please review the contents of this packet to help you prepare for an exciting experience at the Zoo.

#### **General Information**

- This program is for Middle School or High School students, only.
- Space is limited in the programs, only registered students can participate in the program. Parents and siblings may tour the Zoo while students are in class. One parent per registered student, and siblings 2 years old and under will be admitted into the Zoo for free. Additional parents and siblings will be admitted to the Zoo for a discounted admission fee.
- Program will take place rain or shine, please be sure to dress appropriately.
- Cell phones are permitted at the Zoo, but must be turned off during the program.
- Lunch is not provided during this program.
- Please be sure your student brings a pen, notepad, and jacket or sweater (sometimes, the World Studio auditorium is chilly). We will be outside for approximately 30 minutes, be sure to wear appropriate shoes.

### **Drop-Off & Pick-Up**

- Please do not enter the Zoo at the main admissions gate.
- Please plan to drop off your student between 12:30p 12:45p. Please plan to pick up your student at 3:00p or 3:30p, depending on program.
- Students aged 17 and under must be checked in and picked up by a parent or adult guardian 18 years old or older.
- Drop-off and pick-up will occur at the Education Conservation gate of the Zoo. The
  Education Conservation gate is located in the right-hand corner of the Main Zoo Parking Lot
  located on Cherokee Avenue. (Please refer to the map at the end of this packet for more
  information.)
- Parent or adult guardian must check in the student. Please park your vehicle in the Cherokee Ave. parking lot and proceed to the Action Resource Center (ARC) via the Education Conservation (C5) gate.
- To ensure the safety of all students, parents will be given a number (one per student) when they drop off their student(s). Please make sure that whoever picks up your child knows this number. If you do not know this number, you will not be allowed to pick up the child. If you are carpooling, please be sure you know the number for each of the students you are picking up.
- Participants arriving late must use the call box outside of the Conservation Education gate to call security. Please let them know you are here for the Career Exploration Series program. The program will begin promptly at 1:00pm.
- If you are staying in the Zoo while your child is in class, you may enter and exit through this gate during drop-off and pick-up times only.



## **General Reservations Policy**

- Reservations are required prior to the program start date.
- Full payment is due upon reservation.

### **No-Show Policy**

- No-show means customer did not give us notice before the program.
- Refunds will not be issued for no-shows.

### **Cancellation Policy**

- Cancellation means the customer did contact us before the program.
- Cancellations received 2 or more weeks prior to the program start date will receive a full refund.
- Cancellation requests received less than 2 weeks prior to program start date will result in a loss of 50% of total cost of the cancelled reservation.

#### "ENTIRE SERIES" Reservations

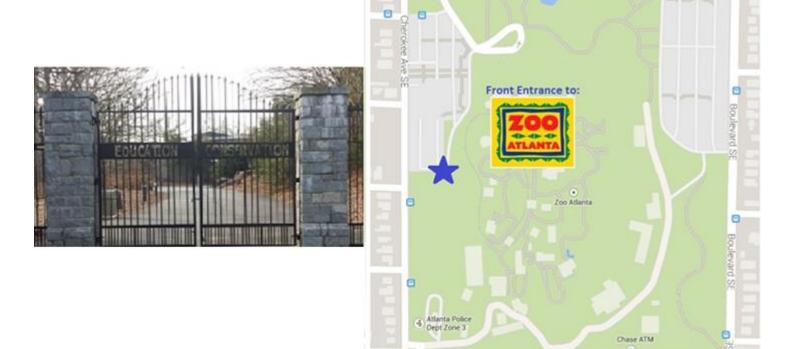
Please note: should your child miss any days of the Career Exploration Series
when registered for the ENTIRE SERIES, we cannot issue a refund, credit,
transfer, or reschedule for the missed day(s).
(this does not apply if you have registered for "Single Session")

For any questions regarding these policies or to make a change to your reservation, please contact the Education Reservations Center at 404.624.5822 or e-mail education@zooatlanta.org.



# Map to the Education Conservation (C5) Gate





Atlanta Ave SE

Zoo Atlanta Education Department 800 Cherokee Avenue Atlanta, GA 30315 404-624-5621 (Program Supervisor) 404-624-5822 (Reservations)